



national association of primary care

**THE NATIONAL  
ASSOCIATION  
OF  
PRIMARY CARE**

**Press Release – 22/10/2013**

## NAPC Award Winners 2013

16<sup>th</sup> October 2013

NAPC would like to warmly congratulate all of the 2013 awards winners and thank those that took the time to submit entries. The Judges felt winners of each of the categories stood out in what was an excellent round of entries for our awards this year – we explain why below.

All of the winners are happy to share and disseminate their model to those who would find it useful, please do get in touch with NAPC if you would like to contact any of our winners.

And finally thank you all for an excellent evening at NAPC's Awards and Gala Dinner 2013 – we hope to see you all next year to celebrate more fantastic innovation in Primary Care!\*

\*For sponsorship opportunities please contact: Sally Kitt, [sally@napc.co.uk](mailto:sally@napc.co.uk)

---

Lettsom House, 11 Chandos Street,

Cavendish Square, London W1G 9DP

Telephone: (020) 7636 7228 E-mail: [napc@napc.co.uk](mailto:napc@napc.co.uk) Web: [www.napc.co.uk](http://www.napc.co.uk)

## Joint Working Initiative - Hope Specialist Service



Pictured: Pam Hancock and Sylvia Leary, with **Dr Nikita Kanani**, Centre, who presented the award

The HOPE Specialist Falls and Respiratory Service offers individually tailored and holistic assessment, treatment, and education. It has been designed, developed and is delivered in a true collaboration between a specialist multi-disciplinary team (MDT) and 80 volunteers, consisting of expert patients and carers aged 8 to 88, from all walks of life, who bring with them a multitude of skills. This collaboration has enhanced and brought to life an ever changing and dynamic service that demonstrates outstanding clinical outcomes for patients, but has also irreversibly touched the lives of the health professionals and volunteers who are integral to its delivery.

The team are extremely enthusiastic about their model, and would be delighted to help anyone that was interested in finding out more or would like to try the model.

They would like to thank the commissioners they work with for their fantastic working relationship, and their commitment to the Hope Specialist Service Model.

If you would like to contact the Hope Specialist Service about the work they are doing, please email [napc@napc.co.uk](mailto:napc@napc.co.uk) and we will pass on your details.

---

Lettsom House, 11 Chandos Street,

Cavendish Square, London W1G 9DP

Telephone: (020) 7636 7228 E-mail: [napc@napc.co.uk](mailto:napc@napc.co.uk) Web: [www.napc.co.uk](http://www.napc.co.uk)

## Innovator of the Year - Dr Ben Atkins, Revive Dental Care



Pictured: Dr Ben Atkins with Jill Matthews, who presented the award

Regular surgery visits have historically been the foundation of trust between practitioners and patients. The recent guidelines from the National Institute for Health and Care Excellence (NICE) recommend extending the frequency of such dental recalls/visits -“if indicated” - from 6 to 24 months. Whilst the change in frequency may have clinical merit, it could also reduce the vital levels of trust between patient and dentist. Current dental systems do not have the capacity to communicate/educate patients, in their own home, during these longer periods away from the surgery.

Dr Atkins unique package of Dental Innovations will regularise the perceived future shortfalls. Dr Atkins has also recently begun a mobile surgery to provide dental service to those groups that it is traditionally hard to reach.

If you would like to contact Revive Dental Care about these innovations, please email [napc@napc.co.uk](mailto:napc@napc.co.uk) and we will pass on your details.

---

Lettsom House, 11 Chandos Street,

Cavendish Square, London W1G 9DP

Telephone: (020) 7636 7228 E-mail: [napc@napc.co.uk](mailto:napc@napc.co.uk) Web: [www.napc.co.uk](http://www.napc.co.uk)

## Practice Manager of the Year - Jayne Hunt



Pictured: Jayne Hunt with [Graham Roberts CEO of Assura](#) who presented the Award

Jayne is a very recent addition to the practice in post for only 16 months. She does not have a background in healthcare, yet has embraced this with intellect and vigour. She has co-ordinated and sewn together several strands of innovation to achieve huge efficiencies in the practice in that short space of time. Her unfailing good humour and ability to interact with patients and clinicians in a friendly and positive manner is the reason she has been able to achieve what she has done in such a short space of time. She has project managed taking the practices team of district nurses 'in house' to deliver a seamless service to the patients which enables effective case management. She has enabled a long term conditions clinic which has enabled the practice to risk stratify their patients and effect better management. She has started the practice 'group consultations' which are unique in providing general medical care in a group setting, with a behaviourist and clinician leading these. She has project managed our dementia case finding programme with lay workers providing pre and post diagnosis support to families, carers and patients.

The Judges were unanimous in commenting that Jayne had achieved so much in so little time!

If you would like to contact Jayne about her work, please contact [napc@napc.co.uk](mailto:napc@napc.co.uk) and we will pass on your details.

---

Lettsom House, 11 Chandos Street,

Cavendish Square, London W1G 9DP

Telephone: (020) 7636 7228 E-mail: [napc@napc.co.uk](mailto:napc@napc.co.uk) Web: [www.napc.co.uk](http://www.napc.co.uk)

Public Health Award – Nadia Ahmed,  
Pathfinder Healthcare Developments CIC



Nadia Ahmed and Team being presented their award by [Dr James Kingsland](#)

Founded by GPs from four Sandwell practices, PHD CIC invest their profits in tackling health inequalities and keeping people healthy by involving the community and improving the health and care experience.

The ground-breaking 'Healthy Communities Collaborative' involves 85 volunteers; 45 trained to deliver health improvement and screening interventions. PHD cic has mobilised the volunteer team to work with a wide range of agencies and community groups to:

- Undertake targeted health checks, raise awareness and promote self-care amongst our practice population around CVD, cancer and general health and wellbeing
- Run targeted health check and promotion events in community location
- Reach out into the community and undertake case finding most recently dementia screening using GP COG in the home setting take services. 97% found the events useful, informative.

---

Lettsom House, 11 Chandos Street,

Cavendish Square, London W1G 9DP

Telephone: (020) 7636 7228 E-mail: [napc@napc.co.uk](mailto:napc@napc.co.uk) Web: [www.napc.co.uk](http://www.napc.co.uk)

100% said they might make changes to their health as a result.

77% sampled had improved BloodPressure six months after an event. Outreach dementia screening has touched 414 people; 25% (101) confirmed diagnosis of (in most cases) severe dementia; carers now registered with GP practices.

If you would like to find out more about PHD CIC please email [napc@napc.co.uk](mailto:napc@napc.co.uk) and we will pass on your details

## Life Time Achievement Award- Professor David Colin- Thomé OBE



Pictured: David Collecting his Award for Life-time Achievement

Professor David Colin- Thomé currently holds the posts of Honorary visiting professor of Health Policy and Management Manchester Business School and of the Centre for Public Policy and Health, University of Durham, and is an Independent Health Care Consultant. He has had a long and illustrious career, spanning many roles.

In each of these roles, he has brought passion and commitment to make a real difference in the landscape of Primary Care. One of the main comments we received, both on the night and after, was that it was such a pleasure to see David Colin- Thomé receive such a richly deserved reward – comments that are an accolade in themselves!

---

Lettsom House, 11 Chandos Street,

Cavendish Square, London W1G 9DP

Telephone: (020) 7636 7228 E-mail: [napc@napc.co.uk](mailto:napc@napc.co.uk) Web: [www.napc.co.uk](http://www.napc.co.uk)